



Representing Management Exclusively in Workplace Law and Related Litigation

Jackson Lewis P.C.  
666 Third Avenue  
New York, New York 10017  
Tel 212 545-4000  
Fax 212 972-3213  
www.jacksonlewis.com

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DIRECT DIAL: (212) 545-4063

EMAIL ADDRESS: DAMON.SILVER@JACKSONLEWIS.COM

January 24, 2019

**VIA EMAIL (idtheft@oag.state.md.us)**

Office of the Attorney General  
Attn: Security Breach Notification  
200 St. Paul Place  
Baltimore, MD 21202

**Re: Data Incident Notification**

Dear Attorney General Frosh:

Pursuant to Md. Code Ann., Com. Law § 14-3504<sup>1</sup> (the "Act"), we are writing to notify you of a potential breach of security of personal information ("PI") related to two (2) Maryland residents.

DeLacey Riebel & Shindell, LLP (the "Firm") was victimized by a cyber attack (the "Incident") that targeted the email account of one of its employees. On November 12, 2018, the Firm, through its extensive investigation of the Incident, determined that the cyber attacker may have accessed or acquired the emails in this account, a small subset of which contain PI related to two (2) Maryland residents. Specifically, these emails contained the name, date of birth, and driver's license number of one of these residents, and the name, date of birth, and medical information of the other.

The Firm commenced the foregoing investigation immediately upon learning of the Incident for the purpose of determining its scope, the impact on the Firm's information systems, and the identity of those the Incident affected. The Firm, which engaged third party experts to assist it with the investigation, determined that the attack occurred on June 18, 2018. The Firm has not found any evidence that the information contained in the affected emails was misused by the cyber attacker.

Nevertheless, out of an abundance of caution, the Firm will provide notice to the affected individuals within the next few days so that they can take steps to minimize the risk that their information will be misused. Enclosed as Exhibit A is a copy of the template notice that the Firm will provide. As an added precaution, the Firm has arranged for TransUnion to provide to potentially affected individuals 12 months of free credit monitoring and related services.

The Firm treats all sensitive information in a confidential manner and is proactive in the careful handling of such information. Since learning of the attack, the Firm has taken a number of steps to further secure its systems. Specifically, it has: forced password changes; conducted scans of all systems to ensure that they are clear of viruses; trained Firm employees on recognizing and avoiding phishing emails; implemented a password-protected VPN for accessing the Firm's files remotely; implemented backups to the Firm's disaster recovery site, as well as backups onsite and to the cloud; and journaled emails to a third-party vendor, Global Relay. Additionally,

<sup>1</sup> Please note that the provision of this letter does not signify that the Firm agrees to the jurisdiction of the State of Maryland, or that it waives its right to challenge jurisdiction in any subsequent actions.



the Firm plans, moving forward, to require all remote desktop users to log in via the Firm's secure VPN connection, and to implement two-factor authentication when users connect to Firm desktops.

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Please feel free to contact me if you have questions or require additional information.

Sincerely,

JACKSON LEWIS P.C.

A handwritten signature in blue ink that reads "Damon W. Silver". The signature is fluid and cursive.

Damon W. Silver

Enclosure

4825-9509-5429, v. 1